



Silver Touch
TECHNOLOGIES



EQUIPMENT MANUFACTURING & RENTAL SERVICES

CASE STUDY



Project Information

Client Base
India

Industry Vertical
Equipment Manufacturing and Rental Services

Project Type
SAP Business One ERP

Technology
ASP.NET | .NET Framework 4.0 | MS SQL Server 2008 R 2

Tools
Microsoft Visual Studio





Pain Areas

Equipment Manufacturing and Rental Services is web base application with following Pain Areas.

- Duplication of work due to non availability of integrated ERP system
- Lack of real time information for rental services
- Manage assembling, service & maintenance process
- Manual Report preparation is error prone and very time consuming

Why SAP B1

- Total control with management
- To streamline & Integrate Business processes in single solution
- Easy entry of rental orders visibility of inventory, display and drill-downs
- Managing Service contracts with the customers
- On time delivery of machines to customers

Key Challenges

- Lack of Business system awareness in staff members
- Lack of proper environment for system training

Highlights

- Improved processes & inter departmental communication
- Single solution for all departments
- Real time information and quick report generation

Proposed Solution

- SAP Business One ERP Software
- Implementation Partner
- Silver Touch Technologies Ltd.

Benefits

- Standardization of work flow
- Due to integrated ERP, better inter-department co-ordination
- Enhanced control over business operations with alerts and approval for the processes
- More structured data helps in strategic & operational decision making
- Increased level of satisfaction in customers due to on time delivery
- Reports on rental history and revenue by item, by equipment category, and by customer

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SAP Services We Offer

<p>SAP Business One Cloud Solutions</p>	<p>SAP Business One Mobility Solutions</p>	<p>SAP Business One Reporting & Analytics</p>
<p>SAP Business One Support Service</p>	<p>SAP Business One Implementation</p>	<p>SAP Business One Custom Solution</p>

Customer Across The Globe

- Asia Pacific
- Bangladesh
- Benelux Region
- Indonesia
- South Africa
- United Kingdom
- United States



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